

# resident and family update

April 16, 2020

Dear residents and families,

We have received some questions related to single site employment and would like to share what we know with you. We know there has been a lot of information on this protocol in the media and you are likely hearing a lot about it.

Late last week, the Chief Medical Officer of Health issued a directive that employees at all continuing care and supportive living centres must work at one site only for the duration of the pandemic. **This order is effective as of a week from today, Thursday, April 23.**

Since the order was issued, we have been working with our teams to identify their preferred site of employment for the duration of the pandemic and to think through the best way to implement this change. As you may know, many staff work part-time and with more than one employer. The provincial government has asked health care providers to ensure, as much as possible, that staff are able to retain their current workload once the single site employment order takes effect. We intend to comply with this request and that means reviewing our staffing to make sure we are offering what we can to our staff.

The provincial government must ensure that all continuing care and supportive living providers across the province have the complement of staff they require to continue to care for residents. The details of how this directive will be implemented will be available in the coming days.

**Please know that we are making the best decisions with the information and evidence available to us. We are adhering to all protocols and directives issued by the Chief Medical Officer of Health, without exception.**

Please direct questions to your Site Administrator or send them to us at [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

For the most recent information on the pandemic please see [ahs.ca/COVID](https://ahs.ca/COVID).

We will continue to be in touch.

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience