

# family update

April 15, 2020

## NOTICE OF PROBABLE COVID-19 OUTBREAK

Dear families,

At this time, we have a probable outbreak at Foyer Lacombe. We currently do not know the specific viral outbreak and whether it is COVID-19. We have done the appropriate testing and will know in 5 to 7 days. Public Health has been notified.

A probable outbreak is when two or more individuals who are linked show at least one symptom of COVID-19. In this instance it is four staff and five residents who have shown at least one symptom. Of the four staff, three have been symptomatic and one has a child with symptoms. Two staff swabs have already come back as negative for COVID 19 and one is pending. None of the involved staff have worked since March 24, 2020. Two residents have diarrhea, two have headaches and diarrhea and one has diarrhea and cough that began Monday or yesterday. All five have been swabbed for COVID 19.

The families whose loved ones are displaying symptoms have already been contacted.

Precautionary measures we have taken to minimize risk of spread, in addition to those already implemented over the last several weeks, include:

- Placing the staff members off work; those individuals are in self-isolation
- Placing the residents who are symptomatic on isolation
- Ensuring all the staff caring for the residents wear appropriate personal protective equipment

Please remember that COVID-19 symptoms are similar to the symptoms of many other viruses, including respiratory infections and influenza. In a congregate living and continuing care environment like ours, it is not unusual for two or more individuals to exhibit symptoms such as fever, cough, diarrhea, runny nose, etc. Our intention is not to cause worry or heighten anxiety with this notice; rather, we are seeking to keep you aware and informed.

**We continue to monitor all residents very, very closely. We are doing everything we can to keep your loved ones safe and healthy. Please continue to meet your loved ones for virtual visits. It is so important that you connect with and support each other's emotional wellbeing.**

We will notify you immediately should the results indicate a diagnosis of COVID-19. If you have questions in the meantime, please contact your Site Administrator or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca). For the most recent information on the pandemic please see [ahs.ca/COVID](https://ahs.ca/COVID).

Please stay healthy and well,

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