

# family update

June 1, 2020

Dear families,

As you know, a staff member at St Marguerite Manor received a positive COVID-19 diagnosis over the weekend. Residents have been gracious with the adapting to increased protocols and you have been understanding and supportive of all we are doing to keep your loved ones and staff healthy and safe. Thank you for this.

In the last 24 hours, all residents in the affected unit have been tested for COVID-19. We expect to receive the results of these tests in two days. No one is showing any symptoms of the virus at this time. We are continuing to monitor all residents very, very closely.

An additional precautionary measure we have instituted, in addition to the protocols outlined in our letter over the weekend, is to cohort staff so they work and remain on the unit where they are currently working and not work at or visit other units at the centre.

We are especially proud of our staff who have shown tremendous leadership and compassion, especially since the outbreak notification. They are continuing to comfort and care for your loved ones, supporting each other, and doing everything possible to maintain a safe centre. We are in contact with the staff member who tested positive for COVID-19 and are offering support; it is important that no one feels alone.

We will be in touch again in a couple of days or as soon as we receive any new information. Please direct questions to your Site Administrator at 587-230-5663 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

The most current public health information on the pandemic is available at [ahs.ca/COVID](https://ahs.ca/COVID). Please see [www.covenantcare.ca](https://www.covenantcare.ca) for updates on St Marguerite Manor.

Thank you again for your understanding and support.

Please stay healthy and well,

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience