

family update

May 30, 2020

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear families,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a staff member at St Marguerite Manor.

The staff member worked the evening shift on Wellness 2 on Thursday, May 28. The individual began to feel symptomatic while on shift, went home immediately, was swabbed, and notified of being positive for COVID-19 today.

Residents who the individual was in contact with are in isolation, will be tested as appropriate, and their families are being notified. Staff who the individual was in contact with are being notified, will be tested as appropriate, and will be away from work until their test results are received. Public Health has been notified and they are beginning the process to trace who the staff member may have been in contact with.

Please know that our staff have been diligent about wearing appropriate personal protective equipment (PPE). We hope this has contained possibility of transmission.

This is difficult news. Our team engaged in mock scenarios and emergency preparedness training and are well-prepared. We have implemented several further protocols to minimize risk of spread including:

- Thorough environmental cleaning with strong disinfectants
- Ensuring PPE and procedural masks continue to be in place
- Serving meals to residents who are isolated in their rooms
- Working with the Medical Officer of Health's office and Alberta Health Services to ensure our centre is safe; we have a follow up call with them tomorrow

We care deeply for your loved ones. We see and interact with them each day. We know what they love to eat, we know the activities they most enjoy, we know what makes them smile. We are doing everything we can to contain transmission and keep residents safe and healthy. We continue to monitor everyone vigilantly.

At this time, we need to halt outdoor visits. We will be able to reinstate this once we have the results for those residents and staff who needed to be tested for COVID-19. Please continue to meet your loved ones for virtual visits.

We will be in touch regularly to keep you informed. Please direct questions to your Site Administrator at 587-230-5663 or email admin@covenantcare.ca. For the most recent information on the pandemic please see ahs.ca/COVID and the covenantcare.ca website for updated COVID-19 information on St Marguerite Manor.

Please stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience