

family update

June 17, 2020

Dear families,

As you know, a staff member at Dulcina Hospice received a positive COVID-19 diagnosis over the weekend after voluntarily participating in asymptomatic testing. Thank you for your understanding and support of all we are doing to keep your loved ones and staff healthy and safe.

All residents were tested for COVID-19 following the staff member's positive diagnosis. We have received three negative results for residents with 10 results pending. No one is showing any symptoms of COVID-19. We are continuing to monitor all residents very, very closely. Through contact tracing, one staff member was identified as having been in close proximity to the affected staff member; that individual's test result was negative.

Our staff have shown leadership and compassion since the outbreak. They are continuing to comfort and care for your loved ones, are supporting each other, and doing everything possible to maintain a safe centre. We are in contact with the staff member who tested positive for COVID-19 and are offering support; it is important that no one feels alone.

We will be in touch again in a couple of days or as soon as we receive any new information. Please direct questions to the Manager or Charge Nurse at 587-230-5500 or email admin@covenantcare.ca.

The most current public health information on the pandemic is available at ahs.ca/COVID. Please see www.covenantcare.ca for updates on Dulcina Hospice.

Thank you again for your understanding and support.

Please stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience