

# family, resident and staff update

September 10, 2020

Dear staff, residents, and families,

We are grateful to let you know that we continue to do well at all our sites and are free of COVID-19.

Outdoor and indoor visits continue. All is going well, thanks to our collective efforts. There has been an overall increase of COVID-19 cases in the province as a whole, underscoring that we must continue to be diligent in adhering to all public health protocols and safety measures. This includes wearing a mask, maintaining physical distance, and washing hands properly and frequently. We expect these precautions will be in place for months to come.

Last week, the Chief Medical Officer released public health Order 32-2020 that impact continuing care and supportive living homes. It is a substantive order that includes a number of components such as recreational activities, transportation, resident outings, access to external health professionals, volunteer services, and more. Our leadership team has been talking through the various components of the order to determine how best to implement them. We will provide you with an update on this by September 18, 2020.

Please contact your Site Administrator with questions or send them to us at [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

The most recent public health information on COVID-19 is available at [ahs.ca/COVID](https://ahs.ca/COVID). Updates, information, and good news stories on our homes is available at [covenantcare.ca](https://covenantcare.ca).

Thank you for your continued patience and for navigating these changes with us,

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience