

family update

October 25, 2020

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear families,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a staff member at Villa Marie.

The individual last worked on Tuesday, October 20, experienced symptoms, and was tested on October 22. We were notified today that the result was positive. This impacts residents and staff in long term care one and two. No residents or staff are showing symptoms.

Families with loved ones who live on units one and two have been contacted. We will monitor everyone very, very closely. Three staff who the individual had direct interactions with have also been contacted and are being tested.

This is difficult news. The Villa Marie team continues to follow all public health directives and protocols which we hope will minimize the possibility of transmission. We are working closely with the Medical Officer for Health's office to implement further precautions including:

- Postponing all social visits
- Asking designated supports, who are eligible to continue to visit, to think carefully about options before coming to the centre and consider virtual visits instead until all resident and staff test results are back and we are no longer in outbreak
- Quarantining residents to minimize exposure and risk, including serving meals on trays in resident rooms.
- Temporarily halting recreational activities
- Continuing thorough environmental cleaning with approved disinfectants
- Ensuring we are following safety protocols including frequent handwashing, donning PPE and procedural masks, and maintaining physical distance as appropriate
- Halting new admissions and examining re-admissions (for those who are currently away from the centre) on a case-by-case basis

Our staff have participated in planning and training and are responding with calm and confidence. Your loved ones are safe and are being cared for with compassion and love. We continue to monitor everyone very closely. We must continue to exercise caution with the number of positive COVID-19 cases in the province rising substantively.

We will be in touch regularly to keep you informed. Please direct questions to your Resident Care Manager at (587) 341-4221 or email admin@covenantcare.ca. For the most recent information on the pandemic please see ahs.ca/COVID and the covenantcare.ca website for updated COVID-19 information on Villa Marie.

Please continue to take every precaution you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience