

resident, family and staff update

October 28, 2020

CHÂTEAU VITALINE COVID-19 OUTBREAK UPDATE

Dear residents, families, and staff,

We have received several test results for residents and staff following the confirmed COVID-19 diagnosis of a resident on Sunday. Two residents and two staff members from the Château Vitaline memory care cottage have received positive test results.

All four individuals are in isolation. We have spoken with the family members of the residents who tested positive. To further contain transmission, a dedicated cohort of staff will work only in the memory care cottage and nowhere else in the centre. This is a measure in addition to those outlined in our communication from Sunday such as postponing social visits, minimizing contact between residents, serving meals in resident rooms, halting recreational activities, and stopping new admissions. We ask families and residents to please continue to meet virtually to offer love, comfort, and support.

We continue to monitor all residents very, very closely. We are in contact with the affected staff members to support them in their recovery.

The Chief Medical Officer of Health continually reminds Albertans that COVID-19 is a virus that is highly contagious and spreads easily. She often talks about two important ways we must contend with the virus: adhering to all public health protocols and being kind to each other. We are all susceptible to becoming ill. It is kindness that will help us, as a community and society, get to the other side of this pandemic.

We will be in touch regularly to keep you informed, including when we receive the pending test results. Please direct questions to your Resident Care Manager at 780-929-9000 Ext 523 or email admin@covenantcare.ca. The most up-to-date information on the pandemic is available at ahs.ca/COVID. Information specific to Château Vitaline is at covenantcare.ca.

Thank you for your support and understanding.

Please stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience