

# resident, staff and family update

October 28, 2020

## COVID-19 OUTBREAK UPDATE

Dear residents, staff, and families,

**We are pleased to let you know that the Medical Officer of Health has cleared us of outbreak status at Holy Cross Manor.** We are once again free of COVID-19 and visits can resume.

The infection was fully contained and the staff member who tested positive for COVID-19 has recovered. We continue to monitor everyone very, very closely to ensure health and safety.

It takes our collective effort in both prevention and outbreak modes to keep each other healthy and safe, including following all public health protocols and being extra careful in our own interactions.

If you have any questions, please contact your Site Administrator at 403-975-8408 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca). The most current public health information on the pandemic is available at [ahs.ca/COVID](https://ahs.ca/COVID). Please see [www.covenantcare.ca](https://www.covenantcare.ca) for updates on Holy Cross Manor.

Thank you for your understanding and support,

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience