

resident, family and staff update

October 28, 2020

St Marguerite Manor COVID-19 CONFIRMED OUTBREAK

Dear residents, families, and staff,

We are sorry to inform you that a staff member has tested positive at St Marguerite Manor. This impacts residents and staff on Wellness 2 and 3. This is difficult news.

The staff member last worked on October 22, 2020, began to feel ill following the shift, and was tested. We received the results yesterday and have contact families of residents in those two areas. All residents and staff in Wellness 2 and 3 are being tested as a precautionary measure. No one is showing any symptoms of the virus at this time. We continue to monitor all residents very, very closely.

We are in contact with the Medical Officer for Health's office and will follow all additional outbreak guidelines to ensure our centre is safe including:

- **Quarantining residents** to minimize exposure and risk, including serving meals on trays in resident rooms
- **Postponing all social visits**; please plan virtual visits for the time being
- Temporarily **halting recreational activities**
- Continuing thorough **environmental cleaning** with approved disinfectants
- **Halting new admissions** and examining re-admissions (for those who are currently away from the centre) on a case-by-case basis

Designated supports are eligible to continue to visit. We ask those who have been identified as designated supports think carefully about options before coming to the centre. Please consider meeting with your loved ones virtually instead until all resident and staff test results are back and we are no longer in outbreak. We must exercise greater caution with the number of positive COVID-19 cases in the province rising substantively.

Our staff have participated in planning and training and are responding with calm and confidence. Your loved ones are being cared for with compassion and love.

We will be in touch regularly to keep you informed. Please direct questions to your Site Administrator at 403-975-8408 or email admin@covenantcare.ca. For the most recent information on the pandemic please see ahs.ca/COVID and the covenantcare.ca website for updated COVID-19 information on St Marguerite Manor.

Please continue to take every precaution you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience