

# family update

November 16, 2020

Dear families,

We are deeply saddened to let you know that five residents at Château Vitaline, our centre in Beaumont, have passed away due to COVID-19. We offer our heartfelt condolences to the families. We are mourning with you. We pray that you experience grace and strength in the coming days and months ahead.

Supportive living and long term care centres are built on long-lasting relationships between residents, their families, and staff. When a resident comes to live at one of our centres, we know this will be their last home and we do our very best to fill it with compassion, vibrancy, and joy. We are with your loved ones daily and, over time, we learn who they are and what they love. We enter into each other's lives and find a place in each other's hearts. When a resident dies, our whole team of care and support staff experiences that loss, our hearts hurt.

The outbreak experience at Château Vitaline is a reflection of what is happening in the province as a whole with increased transmission and positive cases. Please do everything you can to take very good care of yourselves. Follow all public health measures and decide what measures you need to take as a family to keep yourselves safe and healthy including limiting your interactions and the time you spend outside of your home.

Understandably, there is a sense of fatigue and frustration with COVID-19, especially as we enter the winter months. It is crucial that we renew our collective efforts and commitment to keep the virus at bay. It is equally important that we do what we can to keep ourselves healthy and our immune systems strong—take walks outside, be sure to get your free influenza immunization, explore an old or new hobby, take an online class, and connect virtually with your support network of family and friends.

As always, please contact your Site Administrator with questions or send them to us at [admin@covenantcare.ca](mailto:admin@covenantcare.ca). You can quickly and easily access the table noting the outbreak status of each Covenant Care centre on the COVID-19 page at [covenantcare.ca](http://covenantcare.ca). The table is updated by 6 pm daily. Please remember to sign up for our new text messaging alert system so we can notify you by text when there is a change in outbreak status at the centre where your loved one lives. Click the appropriate link below to sign up to receive text messages through this system:

[St. Marguerite Resident / Family Signup List](#)

[Holy Cross Resident / Family Signup List](#)

[St. Teresa Place Resident / Family Signup List](#)

[Villa Marie Resident / Family Signup List](#)

[Château Vitaline Resident / Family Signup List](#)

[Foyer Lacombe Resident / Family Signup List](#)

[Centre de Santé Saint-Thomas Resident / Family Signup List](#)

Thank you for your patience, understanding, and prayers.

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience