

resident, family, and staff update

November 17, 2020

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear families,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a resident at Centre de Santé Saint-Thomas. We have begun swabbing all residents and staff at Saint-Thomas. No residents or staff are showing any symptoms of COVID-19. However, everyone is being tested to be safe. We continue to monitor residents very closely.

The Saint Thomas team continues to follow all public health directives and protocols which we hope will minimize the possibility of transmission. We are in contact with the Medical Officer for Health's office and will follow all additional outbreak guidelines to ensure our centre is safe. This includes:

- **Quarantining residents** to minimize exposure and risk, including serving meals on trays in resident rooms
- **Postponing all social visits**
- Temporarily **halting recreational activities**
- Continuing thorough **environmental cleaning** with approved disinfectants
- Ensuring all **safety protocols** are followed including frequent handwashing, donning and doffing PPE and procedural masks, and maintaining physical distance as appropriate

Designated supports are eligible to continue to visit. Please think carefully about options before coming to the centre and consider meeting with your loved ones virtually until all resident and staff test results are back and we are no longer in outbreak. We must exercise greater caution with the number of positive COVID-19 cases in the province rising substantively.

You can quickly and easily access information on the current outbreak status at Saint-Thomas by going to the COVID-19 page on covenantcare.ca. The table listing current status is updated by 6 pm daily.

Please also sign up to receive a text message alert when there is a change in outbreak status at Saint-Thomas by clicking on the link below. Note the staff and resident/family sign up links are different. Please choose the right one.

[Centre de Santé Saint-Thomas Staff Signup List](#)

[Centre de Santé Saint-Thomas Resident / Family Signup List](#)

You can also direct questions to your Site Administrator at 780-450-2987 Ext. 221 or email admin@covenantcare.ca.

Please stay healthy and well,

Derrick Bernardo
President

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