

# resident, family and staff update

November 13, 2020

## VILLA MARIE COVID-19 OUTBREAK UPDATE

Dear residents, families, and staff,

**We are pleased to let you know that we are once again free of COVID-19 at Villa Marie and visits can resume.**

The Medical Officer of Health cleared us of outbreak status and we are once again in prevention mode. Thanks to everyone's efforts and diligence, the infection was fully contained. The staff member who tested positive for COVID-19 has recovered and all resident and staff tests were negative. We continue to monitor everyone very, very closely to ensure health and safety.

We are proud of our team for taking every precaution to contain the virus and for remaining calm throughout. We believe caring for seniors is a calling that starts with the spiritual purpose of connecting with one another compassionately, hearing each other's stories, and journeying together through peaks and valleys. Thank you to residents for allowing us into your lives. Thank you to families for your trust and support. Thank you to our team for sharing your gifts at work each day.

Please remember that we have adapted our processes to be more efficient in our communication with you.

Please see the COVID-19 page on [covenantcare.ca](https://covenantcare.ca) for a table with the current outbreak status at Villa Marie. The table is updated by 6 pm daily.

Please sign up to receive a text message alert when there is a change in outbreak status at Villa Marie. Click on the link below or go to the COVID-19 page on [covenantcare.ca](https://covenantcare.ca) to sign up. Note the staff and resident/family sign up links are different. Please choose the right one.

[Villa Marie Staff Signup List](#)

[Villa Marie Resident / Family Signup List](#)

We are conscious that the number of positive cases in the province has grown dramatically this week and ask that everyone take every necessary precaution to stay safe, including containing social interactions to those within your household, minimizing your time in public, and staying home if you are experiencing any symptoms. Please take very good care of yourselves and your families.

Please direct questions to your Resident Care Manager at (587) 341-4221 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Stay healthy and well,

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience