

resident, staff and family update

November 26, 2020

COVID-19 OUTBREAK UPDATE

Dear residents, staff, and families,

We are pleased to let you know that the Medical Officer of Health has cleared us of outbreak status at Holy Cross Manor. We are once again free of COVID-19.

The infection was fully contained and the staff member who tested positive for COVID-19 has recovered. We continue to monitor everyone very, very closely to ensure health and safety.

We are proud of our staff for their vigilance in following all protocols and are grateful for the understanding of residents and families.

Please be aware of the updated restrictions announced by the provincial government and do everything you can to stay home and minimize interactions in the community.

If you haven't already, please sign up for text messaging alerts. We use the system to notify you of changes in outbreak status—either letting you know if there is an outbreak at Holy Cross Manor and when the outbreak is cleared. Sign up to receive text alerts by clicking on the links below or going to the COVID-19 update page on covenantcare.ca.

[Holy Cross Families and Residents sign up](#)

[Holy Cross Staff sign up](#)

If you have any questions, please contact your Site Administrator at 403-975-8408 or email admin@covenantcare.ca. Please check covenantcare.ca for the current outbreak status; the table on the COVID-19 update is updated by 6 pm daily. The most current public health information on the pandemic is available at ahs.ca/COVID.

Please take very good care of yourselves and your families.

Derrick Bernardo
President

JoAnn Molloy
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