

# resident, family, and staff update

November 29, 2020

## COVID-19 OUTBREAK UPDATE

Dear families, residents, and staff,

It is with great sadness that we share that an independent living resident at Centre de Santé Saint-Thomas has passed away as a result of COVID-19. We offer our deepest condolences to the family. Our thoughts and prayers are with you. Saint-Thomas is a small family that cares for one another. We recognize this loss and mourn together.

We are continuing to monitor your loved ones very closely. You have been gracious in offering patience and understanding since the beginning of the pandemic and we ask for your continued support.

Please remember that we have adapted our processes to be more efficient in our communication with you.

A table on the COVID-19 page on [covenantcare.ca](https://covenantcare.ca) is updated with the most up-to-date information by 6 pm daily.

A text message alert can notify you when there is a change in outbreak status at Saint-Thomas. Click on the link below or go to the COVID-19 page on [covenantcare.ca](https://covenantcare.ca) to sign up. Note the staff and resident/family sign up links are different. Please choose the right one.

[Centre de Santé Saint-Thomas Staff Signup List](#)

[Centre de Santé Saint-Thomas Resident / Family Signup List](#)

Please direct questions to your Site Administrator at 780-450-2987 Ext. 221 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

We humbly ask that you offer a prayer for the resident who passed today and for all those who have lost their lives to COVID-19.

Please take very good care,

Derrick Bernardo  
President

JoAnn Molloy  
Vice-President, Resident Experience