

family, resident, and staff update

December 12, 2020

NOTICE OF COVID-19 OUTBREAK

Dear families, residents, and staff,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a staff member at Villa Marie. The individual last worked on Monday, December 7, began experiencing symptoms that evening, was tested, and received a positive result yesterday. This impacts residents and staff on the long term care second floor. The staff member was diligent in taking breaks in her car and had a mask on in all interactions with residents and staff.

No residents or staff are showing any symptoms of COVID-19. Families with loved ones on the second floor are being contacted. As a precautionary measure, we are screening and swabbing residents. Staff who had direct contact with the individual have been contacted and are taking appropriate precautions and testing.

As with the previous outbreak, we are

- **Quarantining residents** to minimize exposure and risk, including serving meals on trays in resident rooms
- **Cohorting staff** so that no one crosses floors during shifts
- **Postponing all social visits**
- Temporarily **halting recreational activities**
- Continuing thorough **environmental cleaning** with approved disinfectants
- Ensuring we are following **safety protocols** including frequent handwashing, donning PPE and procedural masks, and maintaining physical distance as appropriate
- **Halting new admissions** and examining re-admissions (for those who are currently away from the centre) on a case-by-case basis

Designated supports are able to continue to visit. We ask that you please think carefully about options, including visiting virtually instead, before coming to the centre, particularly given rising numbers of positive COVID-19 cases in our province.

As always, we are monitoring your loved ones very, very closely. Our staff are knowledgeable and are responding with calm and confidence.

Please remember that you can access outbreak status updates on our website at covenantcare.ca. The status is updated by 6 pm each weekday. In addition, if you haven't already, please sign up to receive a text message to notify you of changes in outbreak status at Villa Marie. Please click on the link below to sign up.

[Villa Marie Staff Signup List](#) [Villa Marie Resident / Family Signup List](#)

We will be in touch. Please direct questions to your Interim Site Administrator at 403-406-5700 or email admin@covenantcare.ca. For information on the pandemic please see ahs.ca/COVID.

Please do all you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience