

resident, family, and staff update

January 15, 2021

COVID-19 OUTBREAK UPDATE

Dear families, residents, and staff,

We are saddened to let you know that two residents at St Marguerite Manor passed away as a result of COVID-19 in the last few days. We offer our sincerest condolences to the families. We are mourning the losses with you.

It is very difficult to experience deaths caused by pandemic; each one brings a heartache that stays with us. Our team chooses to work in continuing care, knowing that we will build relationships with residents and their families that can last years.

We are using our collective expertise and focusing our efforts to care for residents who have COVID-19. We are offering clinical care to manage their symptoms and help them recover and comfort care to allay their worries and fears. We continue to follow all outbreak precautions and are monitoring residents very, very closely.

Please direct questions to your Site Administrator at 403-975-8408 or email admin@covenantcare.ca

Thank you for your support and patience. We are grateful that you are standing with us through these difficult times.

Please take very good care,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience