

resident, family, and staff update

January 15, 2021

COVID-19 OUTBREAK UPDATE—ALL CLEAR

Dear families, residents, and staff,

We are pleased to let you know that the Medical Officer of Health has cleared us of outbreak status at Dulcina Hospice. We are once again free of COVID-19. We continue to monitor everyone very, very closely to ensure health and safety.

We are proud of our staff for their vigilance in following all protocols and are grateful for the understanding of residents and families.

If you haven't already, please sign up for text messaging alerts. We use the system to notify you of changes in outbreak status—either letting you know if there is an outbreak at Holy Cross Manor and when the outbreak is cleared. Sign up to receive text alerts by clicking on the links below or going to the COVID-19 update page on covenantcare.ca.

[St. Marguerite Staff Signup List](#)

[St. Marguerite Resident / Family Signup List](#)

If you have any questions, please contact your Care Manager at 403-230-5636 or email admin@covenantcare.ca.

Please continue to take every precaution you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience