

family, resident, and staff update

February 15, 2021

NOTICE OF COVID-19 OUTBREAK

Dear families, residents, and staff,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a staff member at Villa Marie. The individual last worked nights on Wednesday, February 10, 2021, experienced symptoms in the days following, and received a positive result yesterday evening. No residents or staff are showing any symptoms of COVID-19. All residents are being screened and tested for the virus. Staff who had direct contact with the individual have been contacted and are taking appropriate precautions and testing.

Since our outbreak was lifted last month, residents and staff have been moving more freely throughout the centre. As a result, we are implementing isolation protocols throughout the whole centre including:

- Quarantining residents to minimize exposure and risk
- Cohorting staff so that no one crosses floors during shifts
- Postponing all social visits
- Temporarily halting recreational activities
- Continuing thorough environmental cleaning with approved disinfectants
- Ensuring we are following all safety protocols

We ask that you please visit virtually for the time being until we have received resident and staff test results.

As always, we are monitoring your loved ones very, very closely. Our staff are responding with professionalism, calm, and confidence.

Please remember that the outbreak status will be updated at covenantcare.ca by 6 pm each weekday. If you haven't already, please sign up to receive a text message to notify you of changes in outbreak status at Villa Marie. Please click on the link below to sign up.

[Villa Marie Staff Signup List](#) [Villa Marie Resident / Family Signup List](#)

Please direct questions to your Resident Care Manager at 403-406-5700 or email admin@covenantcare.ca. For information on the pandemic please see ahs.ca/COVID.

Please do all you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience