

Notice of COVID-19 Outbreak

March 29, 2021

Dear residents, families, and staff,

We are sorry to report that we have a confirmed COVID 19 diagnosis of a staff member at St. Teresa Place.

The staff member last worked evenings March 25 on Hope West. The staff member developed symptoms March 26, was swabbed on March 28 and was found to be COVID positive today. No residents or staff are showing any symptoms of COVID 19. All residents and staff on the affected unit will be given Rapid Antigen testing today, March 31 and April 3.

None of the residents are on isolation or quarantine.

As a precaution, all social activities on Hope West have been postponed and support for virtual visits and activities are in place for today. Planning for activities will follow the Medical Officer of Health orders. Designated Family Support Persons may continue to visit, and must wear eye protection.

The following protocols have been put into place:

- Cohorting of staff to the impacted unit
- No admission, readmissions or transfers at this time
- Continuing thorough environmental cleaning with approved disinfectants
- Ensuring we are following all safety protocols including PPE audits and cleaning audits
- All staff in the home to be wearing eye protection

As always, we are monitoring your loved ones very, very closely. Our staff are responding with professionalism, calm and confidence.

Please remember that the outbreak status will be updated on covenantcare.ca by 6pm each weekday. If you have not done so already, please sign-up to receive a text message to notify you of changes in outbreak status at St. Teresa Place. Please click on the link below to sign up.
<https://covenantcare.ca/text-messaging-alert-sign-up/>

Please direct questions to your Resident Care Manager Suman Ahuja at 587-619-7116 ext. 5044 or email admin@covenantcare.ca. For information on the pandemic please see ahs.ca/COVID.

Please do all you can to stay healthy and well.

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience