

family, resident, and staff update

April 18, 2021

COVID-19 OUTBREAK UPDATE

Dear residents, staff, and families,

We are sorry to inform you that we are on a COVID outbreak at St. Teresa Place. A staff member, who last worked the night shift on Hope East and West on April 13, has tested positive for COVID. The individual developed a headache and was sneezing towards the end of the shift with symptoms becoming apparent the next day. The individual was tested on April 16 and received the positive result today. At this time, we do not know if it is a variant of concern. It is unclear where the individual was exposed to the virus.

No residents or staff members are experiencing any symptoms of the virus at this time. We are monitoring everyone very closely and doing our very best to minimize transmission. We have also initiated several precautions including:

- Isolating residents who live on Hope East and Hope West, providing meal trays in their suites, and temporarily halting recreational activities
- Placing residents on Hope East and Hope West on droplet precautions which means staff will wear both masks and protective eye wear as they care for residents to minimize any risk of transmission
- Cohorting staff so that a set group of staff will care for residents on Hope East and Hope West; staff who are part of the cohort will not work anywhere else
- Increasing infection and prevention protocols
- Asking all other residents to remain in their neighbourhood until the outbreak has been cleared and to wear masks once outside their suite.

Please note that designated visitors are able to continue to come to the centre to visit loved ones.

Questions can be directed to your Site Administrator at 587-230-5900 or email admin@covenantcare.ca. Remember that outbreak status updates are posted weekdays by 6 pm at [covenantcare.ca](https://www.covenantcare.ca).

It is difficult these last several days to hear of increasing numbers of COVID cases in our province, particularly the variants of concern. Please do all you can to take very good care of yourselves and to stay safe.

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience