

family, resident, and staff update

March 31, 2021

COVID-19 OUTBREAK UPDATE

Dear residents, staff, and families,

We learned today that the outbreak at St. Teresa Place is a COVID-19 variant of concern. At this time, the outbreak has been contained to the one staff member on Hope West. No one else is symptomatic—residents or staff. One resident is considered a close contact; additional precautions are being followed for that individual.

Testing—All residents and staff in Hope West have been tested twice using the Rapid Antigen swab. Everyone's results negative. Another Rapid Antigen test will be administered this Saturday, April 3.

Visitation—Designated visitors are able to continue to come to the centre. All designated visitors must wear eye protection which we will provide. Residents who live on Hope West are able to leave their rooms and must remain within the Hope West neighbourhood at this time. Residents must wear masks once outside of their suite.

Staff PPE—Staff must wear a surgical mask and eye protection at all times, including in the break room, unless eating or drinking. Please remember to maintain physical distance at all times unless providing direct care for a resident.

We are in daily contact with Alberta Health Services, the Medical Officer of Health's office, Communicable Diseases, and Infection Prevention and Control. Everyone is supporting us in managing the outbreak. We are doing our very best to minimize transmission.

Outbreak status updates are posted weekdays by 6 pm at covenantcare.ca. Please remember that you can sign up to receive text alerts for changes in outbreak status. Sign up to receive text alerts by clicking on the links below:

[St. Teresa Place Staff Signup List](#)

[St. Teresa Place Resident / Family Signup List](#)

Please direct questions to your Site Administrator at 587-230-5900 or email admin@covenantcare.ca. For the most recent information on the pandemic please see ahs.ca/COVID.

Please continue to take every precaution you can to stay healthy and well,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience