

resident, family, and staff update

April 23, 2021

Update- CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We are sorry to report that we have an additional confirmed COVID-19 diagnosis in a staff member from Kindness East. The staff member last worked this morning and had a positive rapid antigen screening at the 3pm shift change. She was swabbed and sent home immediately. The staff member was wearing appropriate PPE at all times. No other residents or staff members have symptoms. We are monitoring everyone very closely.

As precautionary measures and to minimize risk of transmission, we are:

- Swabbing all residents on Kindness East today. Swabbing all staff who were in contact with the positive staff member
- **Providing tray service for meals**
- **Putting all residents on Kindness East on contact and droplet precautions**
- **Limiting visits to designated supports**—please follow every precaution before coming to the centre and while you are visiting
- Continuing thorough **environmental cleaning** with approved disinfectants
- Continuing to follow **safety protocols** including frequent handwashing, donning PPE and procedural masks, and maintaining physical distance as appropriate

We are in regular contact with Alberta Health Services, the Medical Officer of Health, and Communicable Diseases. Our staff are prepared and responding with confidence.

Updates on the outbreak will be posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website on weekdays by 6 pm (covenantcare.ca).

You can also sign up for text messaging alerts which we use only to notify you of changes in outbreak status. Click on the links below to sign up to receive text message alerts. Please note that the sign up for residents/family is different than for staff. Be sure to sign up for the correct one.

[St. Teresa Place Staff Signup List](#) [St. Teresa Place Resident / Family Signup List](#)

Please direct questions to your Manager at 587-230-5900 or email admin@covenantcare.ca.

With the number of positive cases rising in the province it is especially important that we all follow every precaution to keep ourselves, those we love, and those we serve safe. Please continue to exercise vigilance in taking very good care of yourselves.

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience