

resident, family, and staff update

May 14, 2021

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a resident at Dulcina Hospice. No other residents or staff members are experiencing symptoms. We are monitoring everyone very closely.

We have begun contact droplet precautions as a precautionary measure. This means that staff are wearing full PPE and residents have been quarantined to minimize exposure and risk. Designated family/support persons can continue to visit their loved ones. We ask that you take extra precautions including wearing glasses when you visit the hospice. We will provide these for you.

We are in contact with Alberta Health Services, the Medical Officer of Health, and Communicable Diseases to ensure we are following all outbreak protocols. Our staff are prepared and responding calmly and with confidence.

Updates on the outbreak will be posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website by 6 pm each weekday (covenantcare.ca).

Please direct questions to your Manager at 587-230-5500 or email admin@covenantcare.ca.

We are conscious of the increase in the number of positive cases in the province over the last few weeks and are doing all we can to keep residents safe. We ask that you take very, very good care of yourselves. Please be sure to follow all COVID public health measures and book in to be vaccinated, if you haven't already.

Stay healthy,

Derrick Bernardo
President

JoAnn Molloy
Vice-President, Resident Experience