

# resident, family, and staff update

May 17, 2021

## COVID-19 OUTBREAK ALL CLEAR

Dear families, residents, and staff,

**We are pleased to let you know that we have been cleared of outbreak at Dulcina Hospice.** The outbreak was fully contained to one individual. We are grateful to residents for your patience and understanding, to families for your support, and to staff for your calm response and diligence in following all protocols.

We are grateful that the number of positive COVID cases has decreased and that many Albertans are being vaccinated. We encourage everyone who has not yet received their immunization to do so as soon as you are able. All Albertans over the age of 12 are eligible to receive a vaccine free of charge. You can schedule an appointment through the Alberta Health Services website.

Please continue to stay healthy and safe.

Michelle Charlesworth  
Resident Experience Director