

resident, staff, and family update

September 16, 2021

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear residents, staff, and families,

We are sorry to report that one resident and one staff member at Château Vitaline have tested positive for COVID. The resident, who was asymptomatic, lives on the second floor. The staff member last worked on Wednesday, September 8. We were declared to be on outbreak today. We are monitoring everyone very closely.

We have been in regular conversation with Alberta Health Services' Communicable Disease Control. Based on their advice, we are implementing several protocols as precautionary measures to minimize possibility of transmission. We will:

- Contact close contacts based on the most recent order of the Chief Medical Officer of Health
- Test residents who experience any symptoms associated with COVID
- Continue to welcome visitors with enhanced screening, appropriate infection prevention and control, and any necessary PPE
- Restrict high risk group activities on the second floor
- Maintain other group activities, ensuring appropriate physical distancing, infection prevention and control measures, and PPE
- Allow admissions, discharges, and transfers following completion of a risk assessment worksheet developed by Alberta Health Services
- Serve residents meals in common dining areas, ensuring appropriate and consistent infection prevention and control measures and physical distancing
- Post signs at all entrances noting that our centre is on outbreak

Thank you to our team who is well prepared, exercising vigilance in all safety protocols, and responding with calm.

With the rising number of positive COVID cases in the province and the Premier's recent declaration of a state of public health emergency in Alberta, it is crucial that we all do everything we can to remain safe and healthy. If you haven't yet been immunized, please consider doing so right away. The vaccine is saving lives. You can call 811 to book an appointment. Please also follow all public health protocols for masking, physical distancing, hand hygiene, and interacting closely with only those in your immediate household.

We will post information on the Covenant Care website by 6 pm each weekday should there be any changes related to the outbreak at Château Vitaline. See covenantcare.ca. You can also sign up for our text message alert system which we use to notify families and staff when there is

a change in outbreak status at Château Vitaline. Click on the link below to sign up. Note the staff and resident/family sign up links are different.

[Château Vitaline Staff Signup List](#) [Château Vitaline Resident / Family Signup List](#)

Thank you for your support. Please direct questions to your Resident Care Manager at 780-929-9000 Ext 523 or email admin@covenantcare.ca.

Virginia Roth
Acting Resident Experience Director