

resident, staff, and family update

September 17, 2021

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear residents, staff, and families,

We are sorry to report that two staff members at Foyer Lacombe have tested positive for COVID. One individual began experiencing symptoms on September 13 and tested positive yesterday. This staff member last worked on a week ago, on September 10. The second staff member began experiencing symptoms on September 14 and tested positive today. This individual last worked on September 12. Another three staff members are experiencing symptoms today and are being tested.

No residents are currently experiencing symptoms. We are monitoring everyone very closely. Families are welcome to continue visiting your loved ones during the outbreak. Please be sure to wear appropriate PPE.

We have been in regular conversation with Alberta Health Services' Communicable Disease Control. As precautionary measures to minimize possibility of transmission, we are implementing several outbreak protocols including:

Asymptomatic testing—All residents will be swabbed, including those who are asymptomatic. Should any residents have a positive diagnosis another round of swabbing will be conducted in five to seven days. If all residents test negative in the first round of swabbing then only those who later show symptoms will be tested.

Monitoring—All residents will be assessed for symptoms at least once a day during the outbreak.

Physical distancing—residents will be physically distanced during group activities and meals

Cleaning—enhanced environmental disinfecting and cleaning will continue

Admissions, discharges, and transfers—these are allowed based on completion of a risk assessment worksheet developed by Alberta Health Services

Signage—notices are posted at all entrances indicating that our centre is on outbreak

Thank you to our team who is well prepared, exercising vigilance in all safety protocols, and responding with calm.

With the rising number of positive COVID cases in the province and the Premier's recent declaration of a state of public health emergency in Alberta, it is crucial that we all do everything we can to remain safe and healthy. If you haven't yet been immunized, please consider doing so right away. The vaccine is saving lives. You can call 811 to book an appointment. Please

also follow all public health protocols for masking, physical distancing, hand hygiene, and interacting closely with only those in your immediate household.

We will post information on the Covenant Care website by 6 pm each weekday should there be any changes related to the outbreak at Foyer Lacombe. See covenantcare.ca.

Thank you for your support. Please direct questions to your Resident Care Manager at 587-336-4162 Or 780-884-6561 or email admin@covenantcare.ca.

Virginia Roth
Acting Resident Experience Director