

resident, family, and staff update

September 24, 2021

St Marguerite Manor COVID-19 CONFIRMED OUTBREAK

Dear residents, families, and staff,

We are sorry to inform you that a staff member has tested positive at St Marguerite Manor. This impacts residents and staff on the supportive living memory care neighbourhood on the third floor. No residents or staff are experiencing any symptoms. We are monitoring everyone very closely.

The staff member last worked the night shift on Tuesday, September 21 and wore all necessary PPE during the shift. The individual began to experience symptoms following her shift and received a positive COVID diagnosis today. We will be in contact with the staff member to support her recovery.

As a precautionary measure, all residents who live in the memory care neighbourhood on the third floor will be tested. Residents are not required to isolate. Visitation and activities can continue. We are in regular contact with the Medical Officer of Health and Alberta Health Services.

Thank you to our team who continue to respond with calm and confidence and are demonstrating vigilance in following all protocols. Residents are being cared for with compassion and love.

We will be in touch should there be any changes with the outbreak. COVID updates are posted on the Covenant Care website twice a week, by 6 pm on Tuesdays and Thursdays.

Please direct questions to your Site Administrator at 403-975-8408 or email admin@covenantcare.ca.

As the number of positive COVID cases continues to rise quickly in the province, please be sure to take every precaution you can to stay healthy and well.

Michelle Charlesworth
Resident Experience Director