

resident, family, and staff update

September 30, 2021

NOTICE OF CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We are sorry to report that we have a confirmed COVID-19 diagnosis in a resident at Dulcina Hospice. A second resident is experiencing symptoms following a positive diagnosis from their family member.

All residents are in quarantine and being tested as a precautionary measure. Staff who have worked in the hospice since September 25, 2021 are also being tested. Visitors can spend time with loved ones in their rooms. Masking and physical distancing is required.

We are in regular contact with Alberta Health Services, the Medical Officer of Health, and Communicable Diseases to ensure we are following all outbreak protocols.

We are monitoring everyone very closely. Our staff are prepared and responding calmly and with confidence.

The number of positive COVID cases in the province is growing. Over 20,300 people currently have COVID in Alberta. The virus is contagious and the Delta variant is even more virulent.

Please take every precaution you can to be safe and healthy. Take the vaccine if you haven't already (call 811 to book an appointment). Wear a mask whenever you are with people outside of those who live with you. Wash your hands frequently and properly. Stay six feet away from anyone who does not live in your household. Minimize the time you spend in public spaces and in the community.

Updates are posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website by 6 pm on Tuesdays and Thursdays (covenantcare.ca).

Please direct questions to your Manager at 587-230-5500 or email admin@covenantcare.ca.

Please take very, very good care of yourselves and those around you,

Michelle Charlesworth
Resident Experience Director

Pansy Angevine
Manager