

resident, family, and staff update

January 11, 2022

Dulcina Hospice

CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We have an outbreak at Dulcina Hospice with two staff members testing positive for COVID-19 and two staff members awaiting results. No residents are experiencing any symptoms of COVID. As a precautionary measure, all residents and staff are being tested.

There are no additional restrictions to visitation at this time. We ask visitors to please delay your visit should you be experiencing any symptoms, no matter how mild.

We are monitoring everyone very closely and our team is responding with calm, care, and confidence. We are in regular contact with Alberta Health Services, the Medical Officer of Health, and Communicable Diseases to ensure we are following all protocols.

Please do all you can to stay healthy and well. All Albertans over the age of 18 are eligible to receive the COVID booster dose. Speak with your local pharmacy or call 811 to book an appointment. Immunization continues to be the most important way that we can decrease risk of severe impact of the virus. Please also remember to keep your close interactions to those who live in your household. Omicron is highly transmissible and the more interactions we have the more likely it is to spread.

Updates on the outbreak will be posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website by 6 pm on Tuesdays and Thursdays (covenantcare.ca). Please direct questions to Pansy Angevine, Manager, by phone at 403-804-0834 or by email at Pansy.Angevine@covenantcare.ca

Please take very good care of yourselves and those around you,

Michelle Charlesworth
Resident Experience Director

Pansy Angevine
Manager