

resident, family, and staff update

January 12, 2022

CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We have an outbreak on Holy Cross Manor with one resident and five staff members testing positive for COVID-19. This impacts Wellness 2 only. As a precautionary measure, all residents on Wellness 2 are being swabbed today and again on January 14.

We have introduced several protocols to minimize risk of spread including:

- Screening residents for symptoms twice a day
- Asking residents who are fully vaccinated to wear a mask in common areas
- Engaging fully vaccinated residents in low-risk recreational activities
- Placing unvaccinated residents on contact droplet precautions for fourteen days
- Giving unvaccinated residents tray service in their rooms
- Enhancing cleaning throughout Wellness 2

Visitation may continue. We ask visitors to delay your visit should you be experiencing any symptoms, no matter how mild.

Please know that we are monitoring everyone very closely and our team is responding with calm, care, and confidence. We are in regular contact with Alberta Health Services, the Medical Officer of Health, and Communicable Diseases to ensure we are following all protocols.

Please do all you can to stay healthy and well. Please keep your close interactions to those who live in your household. Omicron is highly transmissible and the more interactions we have the more likely it is to spread. Immunization continues to be the most important way that we can decrease risk of severe impact of the virus. All Albertans over the age of 18 are eligible to receive the COVID booster dose. Speak with your local pharmacy or call 811 to book an appointment.

Updates on the outbreak will be posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website by 6 pm on Tuesdays and Thursdays (covenantcare.ca). Please direct questions to Janine Ollenberger, Site Administrator, by phone at 403-975-8408 or by email at janine.ollenberger@covenantcare.ca

Please take very good care of yourselves and those around you,

Michelle Charlesworth
Resident Experience Director

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Site Administrator