

resident, family, and staff update

February 4, 2022

OUTBREAK ALL CLEAR

Dear families, residents, and staff,

The COVID outbreak at Holy Cross Manor has been lifted. We are saddened that one resident who contracted COVID passed away in hospital. We offer our condolences to the resident's family and friends. The remaining residents and staff who tested positive have made a full recovery.

Effective immediately, residents are no longer required to wear a mask in common areas. Recreational activities and salon services will begin next week. Staff continue to monitor residents and themselves regularly for any sign of symptoms.

Thank you to families for your support and understanding through the outbreak. Thank you to residents for their good humour and patience. And thank you to our team for caring for residents with compassion and for their diligence in following all public health protocols.

As the province explores changes in public health protections, please continue to take very good care of yourselves and each other.

Michelle Charlesworth
Resident Experience Director

Janine Ollenberger
Site Administrator