

resident, family, and staff update

March 17, 2022

Dulcina Hospice CONFIRMED COVID-19 OUTBREAK

Dear families, residents, and staff,

We have an outbreak at Dulcina Hospice with one resident and two staff members testing positive for COVID-19. Our team is responding with calm and care. We are monitoring everyone closely.

Mandatory eye protection has been re-introduced which, along with continuous masking, will minimize risk of transmission. Other than eye protection, there are no additional restrictions. Visitation and admissions can continue. As has been the situation since the start of the pandemic, we ask visitors to please delay your visit should you be experiencing any symptoms, no matter how mild.

Updates on the outbreak will be posted on the COVID page on the [Covenant Care](https://www.covenantcare.ca) website by 6 pm on Thursdays (covenantcare.ca). Please direct questions to me by phone at 587-230-5636 or by email at Pansy.Angevine@covenantcare.ca

Please continue to take good care of yourselves,

Michelle Charlesworth
Resident Experience Director

Pansy Angevine
Manager