

# family, resident, and staff update

September 19, 2023

## COVID OUTBREAK

Dear Chateau Vitaline families, residents, and staff,

We learned on Sept 12, 2023 that 1 resident on main floor and 1 resident on 2<sup>nd</sup> floor have Covid. Chateau Vitaline's main floor and 2<sup>nd</sup> floor have a confirmed Outbreak. Currently 4 residents and 3 staff are affected. There is no Outbreak in Amber cove. We are maintaining isolation measures and infection precautions.

As precautionary measures, we are:

- Monitoring and isolating symptomatic residents.
- Self screening, continuous use of Masks on site and use of full PPE for the affected residents.
- Maintaining hand hygiene, distancing and enhanced cleaning of high touch areas.
- Serving meals on trays in resident suites for the affected residents.
- Cohorting staff in Amber Cove and
- Providing Recreational activities separately on the units.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at [covenantcare.ca](https://covenantcare.ca) by 6 pm every Thursday. Please direct questions to me at 587-336-4162 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Thank you for your continued support, patience, and understanding.

Michelle Dawson  
Site Administrator