

family, resident, and staff update November 8, 2023

COVID 19 OUTBREAK ALL CLEAR

Dear Holy Cross Manor families, residents, and staff,

We are pleased to let you know that the Covid 19 outbreak at Holy Cross Manor has been lifted. The individuals who tested positive are doing well and have made a full recovery.

By following the Outbreak Guidelines and practicing excellent Infection Prevention and Control measures we were able to contain this outbreak and limit its spread.

We continue to monitor everyone closely. All restrictions have been lifted. Thank you for your patience, understanding, and support.

A heartfelt thank you to everyone for your hard work and continued efforts to ensure the safety and wellbeing of those we serve as well as one another.

Keeping our families, residents, and staff healthy and safe is our first priority. We kindly ask if you have symptoms of any kind to please refrain from visiting.

As always, you are welcome to contact myself at 403-975-8408 or email <u>admin@covenantcare.ca</u> with questions or suggestions.

Janine Ollenberger RN, BScN Site Administrator