

family, resident, and staff update

January 12, 2024

Covid Outbreak

Dear Dulcina Hospice families, residents, and staff,

We learned January 12, 2024 that 4 residents on Dulcina Hospice have Covid. Residents affected are being closely monitored and assessed by the medical team.

As precautionary measures, we have:

- Isolated affected residents to their suites.
- Residents are being monitored closely and being isolated if they have any symptoms.
- The care team at Dulcina Hospice are continuously masking and wearing eye protection.
- High touch cleaning has been implemented 3 times a day in Dulcina Hospice.
- Hand hygiene audits and education being completed daily.
- Visitors are encouraged to mask when visiting.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 587-230-5633 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Barbara Asenso
Site Administrator