

# family, resident, and staff update

April 8, 2024

## COVID Outbreak

Dear St. Marguerite Manor families, residents, and staff,

**We learned April 5, 2024 that 2 residents on Memory Care 2 have Covid.** All the residents who are sick in the impacted area are isolated and being closely monitored. Our team is working diligently to contain the outbreak.

As precautionary measures, we have:

- Isolated residents who are symptomatic to their rooms and are providing with tray service.
- All other residents are also being monitored for symptoms.
- High risk activities such as singing and outings are halted for Wellness 2 residents only.
- Staff on the outbreak units are continuously masking and wearing eye protection.
- Staff are co-horted to work on the affected units only during their entire shift.
- Visitors to the affected units are encouraged to mask and wear eye protection.
- Implemented high touch cleaning 3 times daily to the affected units.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at [covenantcare.ca](https://covenantcare.ca) by 6 pm every Thursday. Please direct questions to me at 587-230-5633 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Thank you for your support patience and understanding as we navigate through these times.

Barbara Asenso  
Acting Site Administrator