

family, resident, and staff update

April 30, 2024

COVID OUTBREAK on 2 WEST, Memory Care

Dear Buffalo Grace Manor families, residents, and staff,

We learned April 30, 2024 that 3 residents on 2 West and 1 resident on 3 East have tested positive for Covid.

As precautionary measures, we have:

- Residents who have tested positive have been put on isolation and will receive tray service within their suites.
- Staff must wear continuous masking and eye protection on 2W unless on their breaks
- Enhanced cleaning of high touch areas on 2W
- Rapid Antigen testing continues for any symptomatic residents
- Residents can continue to receive visitors. Visitors visiting symptomatic residents must check in with staff prior to visit to ensure they are following donning/doffing protocol.
- Individuals visiting residents on isolation must wear full PPE for their entire visit.
- Dining room remains open for residents not in isolation. Hand sanitizers are provided to residents before every meal.
- High Risk Recreational Activities such as bus outings, singing, etc will be postponed for 2W
- Salon services continue for all residents; residents on 2W will be serviced last with only one resident in the salon at a time. The hair stylist will also be masking, wearing eye protection and using appropriate cleaning precautions.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 403-975-8408 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Janine Ollenberger RN, BScN
Interim Site Administrator

