## family, resident, and staff update

Covenant

Care

August 20, 2024

## **Covid-19 Outbreak**

Dear St. Marguerite Manor families, residents, and staff,

We learned August 17, 2024 that 3 residents in Dulcina Hospice have Covid-19. All the residents who are sick in the impacted area are isolated and being closely monitored. Our team is working diligently to contain the outbreak.

As precautionary measures, we have:

- Isolated residents who are symptomatic to their rooms and are providing with tray service.
- All other residents are also being monitored for symptoms.
- Recreational activities are halted for Dulcina Hospice.
- Staff are co-horted to work on the affected units only during their entire shift.
- Visitors to the outbreak areas are to complete diligent hand washing before and after entering the area.
- Implemented high touch cleaning 3 times daily to the affected unit.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at <u>covenantcare.ca</u> by 6pm every Thursday. Please direct questions to me at 587-230-5633 or email <u>admin@covenantcare.ca</u>.

Thank you for your support patience and understanding as we navigate through these times.

Barbara Asenso Acting Site Administrator