



COVID-19 Outbreak Update

September 13, 2024

Dear residents, families, and staff,

I'm pleased to share that all 19 residents who tested positive have completed their isolation. Residents who have not completed their 10-day isolation would need to continue wearing their masks in the common areas. The remaining residents are no longer required to wear their masks but if you prefer to do so, it is highly recommended. However, staff and visitors are still required to wear their mask until the outbreak is declared over.

The last positive case was reported on September 7th, which means the tentative lift date of the outbreak status is Monday, September 23, 2024. If no new cases or symptoms arise by September 15th, we'll be able to resume certain activities, with the exception of bus trips and singing.

Our Resident Attendants and Concierge team will continue to monitor and test any residents who are close contacts or showing symptoms. Should you develop any new flu-like symptoms please stay in your room, and don't hesitate to call us at 587-538-7511.

Please regularly sanitize your hands.

Together, we can stop the spread and return to normal activities soon.

Thank you for your understanding and cooperation.

Regards,

Marjory Nazar
Site Manager