



COVID-19 Outbreak Update

September 3, 2024

Dear residents, families, and staff,

We have 16 residents now who tested positive and is in isolation since my last memo on August 31st.

I must say that I am quite disappointed as there were residents who were not feeling well and yet did not stay home as well as residents not masking so we can contain the spread of this virus. Also, if you are close contact please limit your interaction with other people, as it is just a matter of time before you test positive.

This brings our tentative outbreak end date of September 18, 2024 if no new residents/staff test positive or develop symptoms. We will keep you posted.

All activities are cancelled until we have been lifted of our outbreak status. We are in constant communication with AHS – Communicable Disease and Control. Guests are allowed to visit and have a meal but they should stay in your suite.

Novlette, Resident Attendants and the Concierge team have been constantly testing residents who are close contacts and have symptoms. Please do not hesitate to call 587-538-7511 if you develop any new flu like symptoms.

Please continue to wear your mask while in common areas. Together, we can stop the spread and get back to our normal lives again.

Thank you for your understanding and cooperation.

Regards,

Marjory Nazar
Site Manager