

# family, resident, and staff update

September 25, 2024

## HOSPICE COVID 19 OUTBREAK

Dear Dulcina Hospice families, residents, and staff,

**We learned September 23rd that 2 residents tested positive for Covid 19. As of today we have 3 positive residents who are on isolation.**

As precautionary measures, we have:

- All symptomatic and Covid 19 positive residents on isolation
- Tray service for all residents on isolation
- Close monitoring of all residents for any symptoms
- Enhanced cleaning services, enhanced high touch cleaning
- Continuous masking and eye protection during outbreak

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at [covenantcare.ca](https://covenantcare.ca) by 6 pm every Thursday. Please direct questions to me at 403-975-8408 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Thank you for your continued support, patience, and understanding.

Janine Ollenberger  
Site Administrator

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Resident Care Manager