

family, resident, and staff update

October 10, 2024

COVID 19 OUTBREAK

Dear Holy Cross Manor families, residents, and staff,

We learned today that 3 residents on Wellness 1 have tested positive for Covid 19. These residents are now on isolation and will remain on isolation until their symptoms improve, once off isolation they will be required to wear a mask when out of suite for 5 days as per Outbreak Guidelines.

As precautionary measures, we have:

- **Continuous masking and eye protection for all staff and visitors on Wellness 1**
- **Tray service at meals for residents on isolation**
- **Residents on affected neighborhood will be screened daily**
- **High risk recreation activities (bus outings, baking, singing) are cancelled during outbreak**
- **Salon services will remain open**
- **Cohorting of staff on Wellness 1**
- **Enhanced cleaning of outbreak neighborhood 3 times daily**

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 403-975-8408 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Janine Ollenberger
Site Administrator

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