

# family, resident, and staff update

November 26, 2024

## COVID-19 OUTBREAK DECLARED-NORTH COTTAGE

Dear St. Thomas families, residents, and staff,

**We learned today, November 26, 2024 that 4 residents in North Cottage have tested positive for Covid-19 and only the North Cottage is declared on outbreak.** Continuous masking and eye protection in North Cottage is required for staff and visitors. Family and visitors are asked to check with the Nursing Station in North Cottage for PPE supplies and resident updates.

As precautionary measures, we have:

- placed all symptomatic residents on isolation
- symptomatic residents are now receiving meal and snack tray room service with single use, disposable items. Regular dining service is in place for all other residents.
- began close monitoring of all residents for any symptoms
- cancelled all large group activities in the North Cottage. Small group activities or one to one programs will continue as long as items are not shared with one another.
- enhanced cleaning services, enhanced high touch cleaning
- no restrictions on visitation. Visitors are asked to wear a mask and face shield when visiting North Cottage as per the most current guidelines.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at [covenantcare.ca](https://covenantcare.ca) by 6 pm every Thursday. Please direct questions to me at 780-450-2987 ext. 244 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Thank you for your continued support, patience, and understanding.

Leanne Gugenheimer  
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