

family, resident, and staff update

December 19, 2024

<Influenza Outbreak>

Dear Holy Cross Manor families, residents, and staff,

We learned Wednesday, December 18th that 7 residents on Memory Care 1 and 2 have tested positive for Influenza A.

As precautionary measures, we have:

- All residents with symptoms are on isolation and receiving tray service
- Close monitoring of all residents for signs of influenza
- High risk recreation activities are cancelled (singing, baking, bus outings)
- Cohorting of staff on affected neighborhoods to prevent further spread
- High touch cleaning on affected neighborhoods 3x daily
- Christmas Dinner with guest is cancelled for **MC1 and MC2**
- Hair salon remains open for residents who are not on isolation
- Visitation is permitted, although if you are feeling sick in anyway please refrain from visiting
- If visiting a resident on isolation you will be required to wear appropriate Personal Protective Equipment (PPE)

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 403-975-8408 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Warm Regards,

Janine Ollenberger
Site Administrator

Barbara Asenso
Resident Care Manager