

# family, resident, and staff update

December 27<sup>th</sup>, 2024

## OUTBREAK ALL CLEAR

Dear Holy Cross Manor families, residents, and staff,

**We are pleased to let you know that the Influenza Outbreak in Memory Care at Holy Cross Manor has been lifted.** The individuals who tested positive are doing well and have made a full recovery.

We continue to monitor everyone closely. All restrictions have been lifted. Thank you for your patience, understanding, and support.

Keeping our families, residents, and staff healthy and safe is our first priority. We kindly ask if you have symptoms of any kind to please refrain from visiting.

As always, you are welcome to contact Janine Ollenberger, Site Administrator, at 403-975-8408 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca) with questions or suggestions.

Warm Regards,

Janine Ollenberger  
Site Administrator