

# family, resident, and staff update

March 24, 2025

## Covid 19 Outbreak

Dear Holy Cross Manor families, residents, and staff,

**We learned March 24th that 3 residents on Wellness 2 have tested positive for Covid-19.**

As precautionary measures, we have:

- Residents can continue to receive visitors. All visitors to Wellness 2 are highly encouraged to wear a mask. Visitors who are visiting residents on isolation will be assisted with donning/doffing PPE.
- Continuous eye protection and masking for all staff on Wellness 2
- Residents with symptoms placed on isolation.
- Tray service for residents on isolation.
- Enhanced high touch cleaning, 2 times daily.
- Co-horting of staff on Wellness 2.
- Residents screened daily to ensure early detection of COVID 19 symptoms. If any resident displays symptoms, they are immediately placed on contact and droplet precautions.
- High Risk Recreational Activities such as bus outings, hymn sing and baking are on hold.
- Salon Services can continue, residents in the affected neighborhood will be serviced last

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at [covenantcare.ca](https://covenantcare.ca) by 6 pm every Thursday. Please direct questions to me at 403-975-8408 or email [admin@covenantcare.ca](mailto:admin@covenantcare.ca).

Thank you for your continued support, patience, and understanding.

Janine Ollenberger  
Site Administrator

