

family, resident, and staff update

July 21, 2025

Influenza Like Illness/Respiratory Outbreak Declared

Dear St Marguerite Manor families, residents, and staff,

We learned today that 3 people on Memory Care 2 have symptoms of an Influenza-like or Respiratory Illness. Residents are currently stable and further testing is being done to identify the exact cause. All other residents are symptom free and are being monitored closely.

As precautionary measures, we have:

- Residents with symptoms have been isolated and their meals will be provided to them in their suites. Visitors are not restricted but we do ask that you minimize exposure. Visitors will be assisted to put on Personal Protective Equipment (PPE) prior to entering the residents' room.
- The dining room and snack areas remain open to those not on isolation but sharing of communal food will not be allowed and all shared items, such as salt and pepper shakers, have been removed from the tables. Staff will now be the only ones to access kitchen and snack areas for residents. Laundry facilities have been specifically designated for those on isolation.
- Enhanced cleaning of all spaces on the unit has been implemented and will continue throughout the outbreak. Staff that are working this unit are not working other units and are wearing appropriate PPE.
- Activities will continue through our Recreation Department but will be limited to the unit level to decrease any exposure to others outside the unit.
- We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 587-230-5636 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Pansy Angevine
Covering Site Administrator