

family, resident, and staff update

November 21, 2025

Influenza-Like Illness (ILI) Outbreak – SL1

Dear Villa Marie families, residents, and staff,

On November 20, 2025, we identified three residents and one staff member on SL1 with influenza-like illness (ILI). All affected individuals have been tested: one result is negative, and we are awaiting the remaining two. We continue to monitor all residents and staff closely.

Precautionary Measures in Place:

- SL1 is under outbreak precautions. Staff are wearing Public Health–recommended Personal Protective Equipment (PPE), and we are reinforcing proper hand hygiene practices.
- Cleaning has been increased in high-traffic areas to help prevent the spread of illness.
- Affected residents are in isolation and receiving meal service in their suites.
- Visitation is allowed but discouraged for multiple residents at once. Visitors must follow posted PPE guidelines and practice good hand hygiene. Please check with staff for details before visiting your loved one.

We are working closely with Alberta Health Services and our zone's Medical Officer of Health to contain the outbreak.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Shelley Todd, Clinical Quality Lead
On behalf of Erick Achal
Site Administrator