

family, resident, and staff update

December 23, 2025

Influenza-like Illness (ILI) Outbreak

Dear St. Marguerite Manor families, residents, and staff,

We learned this morning that four residents on Memory Care 2 are experiencing an influenza-like illness. Staffing is currently at usual levels or above and we are continuing to monitor the situation closely.

As precautionary measures, we have:

- Placed those ill residents on isolation and we are closely monitoring all residents and staff for signs of illness.
- Immediately instituted additional cleaning measures.
- Not restricted visitation and activities will remain as usual but we encourage you to minimize visits on Memory Care 2 and keep them to the residents' room, rather than the common areas.
- Unfortunately, had to cancel our family Christmas dinner on the affected unit.

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Assisted Living Alberta. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 587-230-5500 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Pansy Angevine
Acting Site Administrator